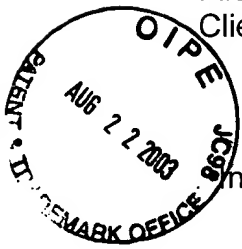


Docket No: 3350-031B  
File No: 1158.41324CC2  
Client Ref: BillPayB

PATENT



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of : Customer No. 20457  
Kight et al. : Group Art Unit: 3624  
Serial No. 09/250,711 : Examiner: James S. Bergin  
Filed: February 16, 1999 :

For: SYSTEM AND METHOD FOR ELECTRONICALLY PROVIDING CUSTOMER  
SERVICES INCLUDING PAYMENT OF BILLS, FINANCIAL ANALYSIS AND  
LOANS

**REQUEST FOR REINSTATEMENT OF THE APPEAL UNDER 37 CFR**  
**§1.193(b)(2)(ii)**

Honorable Assistant Commissioner  
for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Date: August 22, 2003

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**GROUP 3600**

Sir:

An Appeal Brief was filed in this case on March 7, 2003, in support of a Notice of Appeal filed on January 7, 2003, in response to a final Official Action issued October 8, 2002.

In an Official Action dated May 23, 2003, the Examiner answers the Appeal Brief by reopening prosecution and asserting new grounds for rejection.

Pursuant to 37 CFR §1.193(b)(2)(ii), it is hereby requested that the appeal be reinstated. In support of the requested reinstatement, a Supplemental Appeal Brief is submitted herewith to address the new grounds of rejection.

The Examiner is respectfully requested to contact the undersigned by telephone at the below listed local telephone, if any questions or suggestions arise in connection with this filing.

Docket No: 3350-031B  
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PATENT

A Petition for Extension of Time under 37 CFR §1.36 is hereby made. Please charge any shortage of fees due in connection with the filing of this paper, including extension of time fees, to deposit account 01-2135 and please credit any excess fees to such deposit account.

Respectfully Submitted,

ANTONELLI, TERRY, STOUT & KRAUS, LLP



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